

2020 OCHIN LEARNING FORUM AGENDA: April 27-29, 2020, Hilton Portland Downtown

Agenda is subject to change

<p>GLOSSARY OF PROFICIENCY LEVELS AND COLOR CODING: Green = Novice: For participants new to a topic who require basic information Blue = Intermediate: For participants familiar with a topic who want to expand their knowledge Purple = Advanced: For subject matter experts who want additional tips, tricks, and workflows</p>	<p>TUESDAY TRACKS:</p> <ul style="list-style-type: none"> • Using Data to Drive Improvement • Smart Tools to Support Providers and Optimize Use of Your EHR • Revenue Cycle, <i>Sponsored by TriZetto Provider Solutions</i> • Patient Engagement and Virtual Care, <i>Sponsored by WELL Health</i> • Addressing Patient and Social Complexity • Quality Improvement and Workforce Development
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MONDAY, APRIL 27						
11:30 AM - 5:00 PM	Conference Registration Open <i>Pavilion Foyer, Plaza Level</i>					
1:00 PM - 2:00 PM	New OCHIN Members Meet and Greet <i>Atrium Room, Plaza Level</i>					
	GRAND BALLROOM II <i>Ballroom Level</i>	ATRIUM <i>Plaza Level</i>	PAVILION EAST <i>Plaza Level</i>	PAVILION WEST <i>Plaza Level</i>	BROADWAY I/II <i>Plaza Level</i>	BROADWAY III/IV <i>Plaza Level</i>
2:00 PM - 3:30 PM		<p>2:15-3:30 PM: PCMH Focus Group - Share Your Journey and Lessons Learned <i>Facilitator: Meg Bowen, OCHIN</i></p> <p>This session is an opportunity for members to share their learnings from either PCMH or State-based Patient Centered Medical Home attestations, and how OCHIN can support your efforts moving forward.</p>	<p>Analytics and Quality Reporting Workgroup <i>Facilitator: Danielle Babb, OCHIN</i></p> <p>Workgroup participants are invited to meet and discuss:</p> <ul style="list-style-type: none"> • How to improve collaborative performance for MU/MIPS and UDS • Using OCHIN Population Health reporting tools to improve health outcomes • OCHIN's reporting, analytics, and population health toolkits <p><i>Sponsored by CareMessage</i></p>	<p>Site Specialist Workgroup Part I <i>Facilitator: Sophiea Tyler, OCHIN</i></p> <p>This is part one of two sessions for Site Specialists to learn about system changes and new approaches.</p>	<p>CFO Workgroup <i>Facilitator: Sean Whiteley-Ross, OCHIN</i></p> <p>During this session workgroup participants will have an opportunity to meet and discuss current issues, new reports, and topics of interest to CFOs and Finance Directors.</p> <p><i>Sponsored by CareMessage</i></p>	<p>OCHIN Research and PBRN Workgroup <i>Facilitator: Anna Templeton, DNP, OCHIN</i></p> <p>Learn about OCHIN Research progress over the past year and join in a lively discussion about how to support:</p> <ul style="list-style-type: none"> • Diverse research in community health center settings • Providers and staff who are interested in research opportunities • Patient participation in research projects
3:30 PM - 3:45 PM	Refreshment Break <i>Plaza Foyer, Plaza Level</i>					
3:45 PM - 5:15 PM		<p>Epic Strategic Updates <i>Facilitator: Nicole Klassen Ellington, OCHIN</i></p> <p>Learn the most important details about OCHIN's organization and Epic platform that has a direct impact on your organization's performance.</p>	<p>Administrative Operations Committee <i>Facilitator: Sean Whiteley-Ross, OCHIN</i></p> <p>This session is an opportunity for current workgroup participants to meet and discuss current issues, new workflows, and learnings related to billing, claims processing, and HIM-related topics.</p>	<p>Site Specialist Workgroup Part II <i>Facilitator: Sophiea Tyler, OCHIN</i></p> <p>This is part two of sessions for Site Specialists to learn the latest techniques and approaches. We will also introduce the Common Practices Guide compiled by OCHIN staff, based upon interviews with Site Specialists across the OCHIN collaborative.</p>	<p>Clinical Oversight Group <i>Facilitator: Stacie Carney, MD, OCHIN</i></p> <p>Please join OCHIN's CMIO, Stacie Carney, MD at this meeting of medical leadership to discuss key updates to OCHIN Epic content and tools, projects, and initiatives impacting your organization's use of health information technology (HIT). Discussion will include how HIT is used to improve care delivery and health outcomes using data and sharing best practices within a learning collaborative.</p> <p><i>Sponsored by CareMessage</i></p>	<p>HCCN Network Participants Meeting <i>Facilitator: Lindsey Haase, OCHIN</i></p> <p>OCHIN's Health Center Controlled Network (HCCN) participants will meet to discuss the current HCCN successes and learnings, and hear about opportunities that are still available to HCCN participants. Review the 2019-2022 HCCN work plan and discuss upcoming opportunities for your organizations. This meeting will also include time to network with other participants and your HCCN team in person.</p>
4:30 PM - 5:30 PM	Shuttle Bus departs the Hilton for OCHIN Headquarters: 4:30 PM, 5:00 PM, 5:30 PM <i>Exit Hilton on SW Broadway and look for Blue Star buses across the street.</i>					
4:45 PM - 6:45 PM	OCHIN Open House and Happy Hour <i>OCHIN Headquarters, 1881 SW Naito Parkway (0.8 mile from the Hilton)</i>					
5:45 PM - 6:45 PM	Shuttle Bus departs OCHIN Headquarters for the Hilton: 5:45 PM, 6:15 PM, 6:45 PM					

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TUESDAY, APRIL 28						
7:30 AM - 5:30 PM	Conference Registration and Information Desk Open <i>Pavilion Foyer, Plaza Level</i>					
7:30 AM - 5:30 PM	Epic Ask-an-Analyst Labs Open - 3rd Floor <i>Site Support and Virtual Care: Forum Suite / Healthy Planet and Reporting: Council Suite / Clinical and Revenue Cycle: Directors Suite</i>					
7:30 AM - 5:30 PM	OCHIN Hub <i>Park Room, Plaza Level</i>					
7:30 AM	Breakfast <i>Plaza Foyer, Plaza Level</i>	Sponsor Expo <i>Plaza Foyer, Plaza Level</i>				
8:30 AM	Opening Address: Abby Sears, CEO, OCHIN <i>Grand Ballroom, Ballroom Level</i>					
9:00 AM	Member Recognition Spotlight <i>Grand Ballroom, Ballroom Level</i>					
9:30 AM	Coffee Break <i>Grand Ballroom Foyer, Ballroom Level and Plaza Foyer, Plaza Level</i>		Sponsor Expo <i>Plaza Foyer, Plaza Level</i>			
	TRACK: USING DATA GRAND BALLROOM II <i>Ballroom Level</i>	TRACK: SMART TOOLS ATRIUM <i>Plaza Level</i>	TRACK: REVENUE CYCLE PAVILION EAST <i>Plaza Level</i>	TRACK: PATIENT ENGAGEMENT PAVILION WEST <i>Plaza Level</i>	TRACK: PATIENT COMPLEXITY BROADWAY I/II <i>Plaza Level</i>	TRACK: QUALITY IMPROVEMENT BROADWAY III/IV <i>Plaza Level</i>
10:00 AM	Healthy Planet for Care Management <i>Marshall Hammond, OCHIN</i> <i>Rhonda Winchester, RN, OCHIN</i> This session will help members optimize outreach workflows using risk stratification and trending, easing interventions with bulk tools to reach target populations and improve their overall health. Category: Population Health	Clinician Efficiency - Use Signal Data to Inform and Design Appropriate Interventions <i>Jeff Richter, OCHIN</i> Starting with an overview of collaborative trends examining how clinicians are using OCHIN Epic, key performance metrics will be identified to show how this data can inform operational changes and training interventions. Category: Clinical, Practice Transformation	General Revenue Cycle Flow Through Epic Work Queues <i>Amber Brittain-Pement, OCHIN</i> <i>William Augustine, CPB, OCHIN</i> There are many different Epic work queues in Revenue Cycle. This session will explore each of them, and their relationship to each other. Category: Revenue Cycle/Finance	Successful Care Management and Psychiatric e-Consults in the Prenatal Population <i>Ana Moreno, Jasen Christensen, DO, and Kit Boisvert Meyer, AMFT, IBCLC, Open Door Community Health Centers</i> Learn how to use Collaborative Care, an OCHIN registry and Psychiatric e-consult tool, to provide mental health support for prenatal patients. Tips for success in patient chart reviews and follow up will be provided. Category: Population Health	Bridging Health Disparities Through the Use of Community Health Workers <i>Dr. Jokho Farah and Teagan Walsh, MPH, People's Center Clinics</i> Community Health Workers are a workforce/methodology that facilitate partnerships between vulnerable individuals /neighborhoods; they represent a shift towards better quality, cost, and access in our systems that provide services to these populations. Category: Practice Transformation, Health Equity	Communicating About Change: Who Needs to Know? <i>Diana Wolford, OCHIN</i> <i>Fay MacDonnell, OCHIN</i> Learn how to use tools and strategies to effectively communicate change and engage staff at levels of the organization in the planning and implementation of changes. Category: Quality Improvement, Change Management
11:00 AM	Operationalizing Reporting Workbench: Learning from Peers <i>Corey Tome, Lynn Community Health Center</i> <i>Gerry Melgar, Cowlitz Family Health Center</i> <i>TJ Schuch, MD, MPH, South Boston CHC</i> <i>Bronwyn Richardson, OCHIN Facilitator</i> This session will help members understand how to harness the power of Reporting Workbench by learning how peers from OCHIN member organizations have operationalized tool use. Category: Reporting	Get Smart with OCHIN Epic <i>Danielle Babb, OCHIN</i> <i>Erin Hickman, OCHIN</i> <i>Kim Montee, MD, Mosaic Medical</i> Learn about Smart tools in OCHIN Epic. This session will focus on helping your organization understand how powerful smart tools are, and provide recommendations for when and how to use these tools in a clinical setting. Category: Clinical, Quality Improvement	Epic Financial Dashboard Review <i>William Augustine, CPB, OCHIN</i> The Epic Financial Dashboard has numerous tables and charts available for review. In this session we will review this data and the links into Epic. Category: Revenue Cycle/Finance	Improving Electronic Referral Exchange-Including a Focus on a Smoking Cessation Program <i>Ben Pierson, OCHIN</i> <i>Bill Adams, MD, Boston HealthNet</i> Learn how to improve electronic referral exchange with your partners through standard Direct Messaging or Care Everywhere Referrals Management. Also learn about the approach and learnings from implementation of an automated referral system for a successful smoking cessation program in Boston. Category: Quality Improvement	Implementation of Social Determinants of Health Screening <i>Chad Garven, MD, MPH, and Janelle Newman, MS, Neighborhood Family Practice</i> With increasing demand for SDH screening, the practical steps of implementation are often discounted with regards to the EMR and support staff. One multi-site FQHC's experience with SDH screening as a process evaluation is reviewed. Category: Population Health, Clinical	The Impact of Joy in Work on Quality Improvement <i>Alyssa Palmer, Southside Community Health Services</i> Cultivating a team that feels connected to your organization's vision and quality improvement efforts is a critical yet complex task. Learn about one HRSA Health Center Quality leader's mission to create a culture of joy, trust, and intent. Category: Quality Improvement, Practice Transformation
12:00 PM	Lunch <i>Buffets in Galleria, Ballroom Level</i> <i>Seating in Grand Ballroom, Ballroom Level</i>		Sponsor Expo <i>Plaza Foyer, Plaza Level</i>			

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CONTINUED: TUESDAY, APRIL 28					
TRACK: USING DATA GRAND BALLROOM II <i>Ballroom Level</i>	TRACK: SMART TOOLS ATRIUM <i>Plaza Level</i>	TRACK: REVENUE CYCLE PAVILION EAST <i>Plaza Level</i>	TRACK: PATIENT ENGAGEMENT PAVILION WEST <i>Plaza Level</i>	TRACK: PATIENT COMPLEXITY BROADWAY I/II <i>Plaza Level</i>	TRACK: QUALITY IMPROVEMENT BROADWAY III/IV <i>Plaza Level</i>
<p>1:15 PM</p> <p><Session starts 1:30pm></p> <p>Reporting Workbench: Diving Into What's Possible <i>Bronwyn Richardson, OCHIN</i> <i>TJ Schuch, MD, MPH, South Boston CHC</i></p> <p>Learn how to take advantage of every feature in RWB in order to maximize custom reports and make more efficient the use of population health team members' time. Category: Reporting, Population Health</p>	<p>OB Improvement project for OCHIN Epic <i>AnnMarie Overholser, OCHIN</i></p> <p>The OB improvement project exists to optimize OCHIN Epic content and functionality for members providing pregnancy related care. This session will present lessons learned, improvements underway, and upcoming opportunities. Category: Clinical, Quality Improvement</p>	<p>Epic Revenue Cycle Automation Opportunities <i>Amber Brittain-Pement, OCHIN</i> <i>Amy Bowers, OCHIN</i> <i>Stephanie Rickard, TriZetto Provider Solutions</i></p> <p>Have confidence that you're taking advantage of all that the Epic system can do for your revenue cycle by attending this session. We will outline ways we can automate billing and claims functions for your team. Category: Revenue Cycle/Finance</p>	<p>MyChart: Improve Patient Engagement, Operational Efficiencies and Clinical Outcomes <i>Dave Boston, Mary Rodriguez, and Melinda Fulmer, OCHIN</i></p> <p>Learn about the significant functionality added to MyChart in the last year and how to increase usage of MyChart. MyChart is the best way to stay in touch with your patients, improve workflow efficiencies, increase revenue and improve clinical outcomes. Category: Patient Engagement, Clinical</p>	<p>Social Service Record Locator Services <i>Ned Mossman, OCHIN</i></p> <p>Learn how organizations are using community referral platforms such as Aunt Bertha and Unite Us. Learn tips, tricks, and practices you need to know to implement within your organization. Category: Health Equity and Access</p>	<p>Hypertension Control: How to Make Big Improvements Through Small Changes <i>Ann Romer, OCHIN</i> <i>Meg Bowen, OCHIN</i></p> <p>Hear about the latest guidelines, materials, and Epic tools to support good blood pressure management. Learn how Practice Coaches helped members implement changes to prioritize and improve hypertension control. Category: Clinical, Practice Transformation</p>
<p>2:15 PM</p> <p>Querying SmartData and Flowsheets with Clarity <i>Sarah Rosen and Susan Bissonnette, OCHIN</i></p> <p>This session is for seasoned report writers that would like to learn more about specific data structures. We will delve into reporting on SmartData and flow sheets. To get the most out of this session, you should have a working knowledge of SQL and be comfortable with querying data in Clarity. Category: Reporting</p>	<p>RHP 2.0: An Improved SmartSet for Documentation, Billing and Surviving an Audit <i>Christian Hill, MD, MPH, Virginia Garcia</i> <i>Selene Mandujano, Virginia Garcia</i></p> <p>The Oregon Reproductive Health Program presents a challenge: how to build a Smartset that presents multiple options in a logical manner, is easy to use, drops the correct billing codes, and walks clinicians through required documentation. Hear about our process, trial and error steps, and learnings. Category: Clinical</p>	<p>Epic Work Queue Staffing and Prioritization Part I <i>Amber Brittain-Pement, OCHIN</i> <i>William Augustine, CPB, OCHIN</i></p> <p>Epic work queues are critical in the operation of Revenue Cycle. In this session, you will analyze your work queues, determine staffing needs, and prioritize the critical work. Category: Revenue Cycle/Finance</p>	<p>Opioid Prescribing in CHCs - What We're Learning and Next Steps <i>John Muench, MD, MPH, OCHIN</i> <i>Megan Hoopes, MPH, OCHIN</i></p> <p>Review and reflect on early findings from the first national deep-dive into opioid prescribing patterns in CHCs, as well as preliminary findings on opioid prescribing and discontinuation in Oregon. Category: Population Health</p>	<p>Understanding the Health Experiences of Vulnerable and Underserved Patient Populations <i>Erika Cottrell, PhD, MPP, OCHIN</i></p> <p>We will share a high-quality, evidence-based approach for understanding patient health experiences, that includes robust dissemination of findings for use by patients, caregivers, clinicians, researchers, policymakers, and other stakeholders. Category: Patient Engagement, Health Equity</p>	<p>Engaging Staff and Using Data to Drive Clinical Quality <i>Alyssa Palmer, Southside Community Health Svcs</i> <i>Steven Heck, Mattapan Community Health Center</i></p> <p>Hear from two OCHIN members on their approach to using data to drive clinical quality improvement, and how to engage staff in this process. Category: Quality, Improvement, Practice Transformation</p>
<p>3:15 PM</p> <p style="text-align: center;">Refreshment Break <i>Grand Ballroom Foyer, Ballroom Level and Plaza Foyer, Plaza Level</i></p>	<p style="text-align: center;">Sponsor Expo <i>Plaza Foyer, Plaza Level</i></p>			<p style="text-align: center;">Sponsor Expo <i>Plaza Foyer, Plaza Level</i></p>	
<p>3:45 PM</p> <p>Management Reporting <i>Elaine Sundby, MPA, Alliance Medical Center</i></p> <p>Learn about the top reports Alliance Medical Center uses to monitor: encounters, appointments, provider performance, immunizations, medications, patient demographics, patient medical information, revenue, plus identify front desk and provider issues. Category: Reporting</p>	<p>Smart Tools for Standardization <i>Chad Garven, MD, MPH, and Caitlin Beetler, LPN, Neighborhood Family Practice</i></p> <p>In busy clinics, quick-wins for standard visit encounters are essential to help build efficiency, reduce errors, and reduce variability to provide appropriate, standard patient care. Leveraging standard workflows with SmartTool development can be game-changers for clinical-facing staff. Category: Clinical</p>	<p>Epic Work Queue Staffing and Prioritization Part II <i>Amber Brittain-Pement, OCHIN</i> <i>William Augustine, CPB, OCHIN</i></p> <p>Epic work queues are critical in the operation of Revenue Cycle. In this session, you will analyze your work queues, determine staffing needs, and prioritize the critical work. Category: Revenue Cycle/Finance</p>	<p>The Call to Action: Leveraging a Digital Front Door <i>Jamey Christensen, MHA, WELL Health</i></p> <p>A digital front door that goes beyond appointment reminders can improve patient experience and increase revenue. Hear how OCHIN members leverage conversational texting to reach more patients with fewer staff. Category: Patient Engagement, Practice Transformation</p>	<p>Social Determinants of Health: What We're Learning and What's Next <i>Julianne Bava, MSN, CNM Ret., RN, OCHIN</i> <i>Rachel Gold, PhD, MPH, OCHIN</i></p> <p>This session will focus on OCHIN's tools for collecting and acting on data on patients' Social Determinants of Health. We will dive into the data, review learnings, and discuss areas for future development. Category: Population Health, Health Equity</p>	<p>Prediabetes and Diabetes: Integrated Care and Upstream Interventions <i>Danielle Babb, Erica Edwards and Jen Obermeyer, LCSW, OCHIN</i></p> <p>Explore ways OCHIN member clinics can align technology, team-based care, and community resources to support sustainable upstream interventions that can slow, halt, or reverse disease progression. Category: Population Health, Clinical</p>
<p>4:45 PM - 5:30 PM</p>	<p>Free Time Epic Ask-an-Analyst Labs / Sponsor Expo / OCHIN Hub remain open</p>				
<p>5:30 PM - 7:30 PM</p>	<p>OCHIN 20th Anniversary Member Celebration <i>Grand Ballroom, Ballroom Level</i></p>				

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WEDNESDAY, APRIL 29						
7:30 AM - 4:30 PM	Conference Registration and Information Desk Open <i>Pavilion Foyer, Plaza Level</i>					
7:30 AM - 4:30 PM	Epic Ask-an-Analyst Labs Open - 3rd Floor <i>Healthy Planet and Reporting: Council Suite / Clinical and Revenue Cycle: Directors Suite</i>					
7:30 AM - 4:30 PM	OCHIN Hub <i>Park Room, Plaza Level</i>					
7:30 AM	Breakfast <i>Plaza Foyer, Plaza Level</i>			Sponsor Expo <i>Plaza Foyer, Plaza Level</i>		
8:30 AM	Keynote: Panel To Be Announced <i>Grand Ballroom, Ballroom Level</i>					
9:00 AM						
9:30 AM	Coffee Break <i>Grand Ballroom Foyer, Ballroom Level and Plaza Foyer, Plaza Level</i>			Sponsor Expo <i>Plaza Foyer, Plaza Level</i>		
	GRAND BALLROOM II <i>Ballroom Level</i>	ATRIUM <i>Plaza Level</i>	PAVILION EAST <i>Plaza Level</i>	PAVILION WEST <i>Plaza Level</i>	BROADWAY I/II <i>Plaza Level</i>	BROADWAY III/IV <i>Plaza Level</i>
10:00 AM	Nurse Training Program <i>Kristi Korolak, King County</i> <i>Engers Fernandez, OCHIN Facilitator</i> Learn about King County Public Health Department's HRSA-funded program for nurse training, including learnings and outcomes that other organizations could benefit from. Category: Clinical	Health Maintenance Workshop: Turn Those CQMs from Red to Green! <i>OCHIN Health Maintenance Team</i> <i>Stacie Carney, MD, OCHIN Facilitator</i> Join the OCHIN Health Maintenance Team for a guided tour of this clinical decision support tool. Learn how to incorporate Health Maintenance into routine care and put your EHR to work in order to drive better health outcomes and quality performance. This two-hour session includes hands on exercises and demos focused around the Big 5 clinical quality measures. Category: Clinical, Population Health	Increasing Health Outcomes and Proving Operational ROI through Text Messaging <i>Sergio Bautista, ChapCare</i> <i>Steve Abramson, ChapCare</i> <i>Vineet Singal, CareMessage</i> Learn how ChapCare has implemented successful patient engagement strategies through text messaging to improve clinical measures and patient satisfaction and how they have proven ROI on their messaging technology investment. Category: Patient Engagement	How to Calculate Your General Ledger Reserve <i>William Augustine, CPB, OCHIN</i> Because we have a long billing cycle in health centers, calculating the reserve in your general ledger is important for forecasting. Category: Revenue Cycle/Finance	Dental CORC <i>Facilitator: Jeff Richter, PT</i> This Dental Clinical Operations Review Committee (Dental-CORC) is focused on Epic Wisdom and is an opportunity for dentists, hygienists, dental assistants, and those familiar with dental workflows to assess operational requirements, impacts of proposed changes, and to recommend design and revisions of clinical workflows and enhancements.	Using Risk Scores and Predictive Analytics <i>Marshall Hammond, OCHIN</i> This session will review risk scores and predictive analytics available to stratify patient risk and prioritize care. Category: Population Health
11:00 AM	Reducing an FQHC's No Show Rate Using QI and Informatics <i>Cheralyn Johnson, FNP-BC, Upham's Corner</i> Using QI and Informatics tools, Upham's CHC achieved a statistically significant 2% reduction in the average FQHC Provider No Show rate that resulted in a cumulative financial gain of \$121,000 over 6 months, and the lowest primary care no show rate in at least 1.5 years. Category: Quality Improvement, Health Equity		Telehealth Reimbursement for Medicare Patients: How Do I Get Paid for This? <i>Rebecca Picasso, California Telehealth Resource Center</i> This session will help members understand the reimbursement requirements for telehealth in the Medicare space by diving directly in to the rules and regulations, showing pictorial reimbursement scenarios, and answering member-specific questions about Medicare reimbursement. Category: Revenue Cycle, Compliance	Keeping Up With the Joneses: FQHCs Should Prepare for Value-Based Pay <i>Craig Hostetler, Hostetler Group</i> Learn about what's happening with value-based pay (VBP) and FQHCs at the state and national levels, including how FQHCs can prepare for success. Category: Payment Reform	Medical-Dental Integration: Panel Discussion <i>Courtney Kappes, MPA, Multnomah County Health Dept</i> <i>Kary Rappaport, Neighborhood Health Center</i> <i>Megan Sapp, DDS, Virginia Garcia</i> Members interested in Medical-Dental Integration work will have the opportunity to collaborate with fellow OCHIN members and the OCHIN Clinical Informatics Team via a facilitated panel discussion. Category: Clinical	What To Expect in 2020: OCHIN's Advocacy Priorities <i>Jennifer Stoll, OCHIN</i> Learn about OCHIN advocacy priorities at both the state and federal levels, what to expect from regulatory and policy bodies, the positions OCHIN is taking, and how to be involved. Category: Policy
12:00 PM	Lunch <i>Buffets in Galleria, Ballroom Level</i> <i>Seating in Grand Ballroom, Ballroom Level</i>			Sponsor Expo <i>Plaza Foyer, Plaza Level</i>		

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CONTINUED: WEDNESDAY, APRIL 29						
	GRAND BALLROOM II <i>Ballroom Level</i>	ATRIUM <i>Plaza Level</i>	PAVILION EAST <i>Plaza Level</i>	PAVILION WEST <i>Plaza Level</i>	BROADWAY I/II <i>Plaza Level</i>	BROADWAY III/IV <i>Plaza Level</i>
1:15 PM	<p style="color: red;"><Session starts 1:30pm></p> <p>Reporting Workbench: A Basic Introduction <i>Bronwyn Richardson, OCHIN</i></p> <p style="color: green;">Have you seen the "MyReports" button in Epic and wondered what it can do? Are you unsure how to get started using Reporting Workbench? If so, this session is for you.</p> <p style="color: green;">Category: Reporting</p>	<p>The HIV Medical Home: Vivent Health's Model of Integrated Care <i>Presenters TBD</i></p> <p style="color: blue;">Vivent Health has pioneered an approach to patient care known as the HIV Medical Home, which integrates the delivery of health and social services utilizing a care team approach and common EHR. This session will cover the elements of care that are part of the Medical Home, how integration occurs, and outcomes being achieved. We will share two case studies to illustrate the impact of this integrated model.</p> <p style="color: blue;">Category: Practice Transformation</p>	<p>Electronic Remittance Code Mapping - Make It Work For You! <i>Amber Brittain-Pement, OCHIN</i> <i>Amy Bowers, OCHIN</i></p> <p style="color: blue;">Are you hesitant to post E-remits because you don't know what actions they will take? Are you tired of having to adjust items from your Research Follow-Up WQ? Join us as we explore how to make your remittance codes take the actions you want them to.</p> <p style="color: blue;">Category: Revenue Cycle/Finance</p>	<p>Medication Treatment for Opioid Use Disorder: New OCHIN Epic Tools and Your Practice <i>Chris West, Open Door</i> <i>David Killaby, OCHIN</i> <i>Mike Farley, Winding Waters</i> <i>Stacie Carney, MD, OCHIN Facilitator</i></p> <p style="color: blue;">Get an overview of OCHIN's tools to support Medication Assisted Therapy for Opioid and Alcohol Use Disorders. Learn about OCHIN's new custom suite of Epic MAT tools and hear about early learnings from OCHIN members who piloted this in practice.</p> <p style="color: blue;">Category: Health Equity, Clinical</p>	<p>So Much More Than Teeth: Caring for the Whole Child <i>Aron Goffin, MPH, Multnomah County Health Dept</i> <i>Courtney Kappes, Multnomah County Health Dept</i> <i>Kary Rappaport, Neighborhood Health Center</i></p> <p style="color: blue;">Learn how oral health integration and innovation at two community health centers has led to improved continuity of care, education and experience for our youngest community members.</p> <p style="color: blue;">Category: Practice Transformation, Clinical</p>	<p>Zero Suicide in an Integrated Record: Successes and Lessons Learned <i>Andrew Suchocki, MD, MPH, Clackamas County</i> <i>Julie Grantz, Clackamas County</i> <i>Margaret Moore, LCSW, CADC III, Clackamas County</i></p> <p style="color: blue;">Hear a panel discussion on implementing Zero Suicide Elements in a Primary Care and Specialty MH setting. Discuss how to utilize Epic for documentation standardization, support for providers, data collection, and reporting.</p> <p style="color: blue;">Category: Population Health, Quality Improvement</p>
2:15 PM	<p>Management Reporting with Tableau <i>Alex Armstrong, Alliance Medical Center</i> <i>Elaine Sundby, MPA, Alliance Medical Center</i> <i>Sue Labbe, MSN, CPNP-PC, Alliance Medical Center</i></p> <p style="color: blue;">This session will discuss the importance of bringing visual, easy-to-use reporting tools directly into key users' hands.</p> <p style="color: blue;">Category: Reporting</p>	<p>Integrating Behavioral Health in Primary Care <i>Allison Brenner, Cascadia Behavioral Healthcare</i> <i>Caitlin Beetler LPN and Paul Hirschel, LISW-S, Neighborhood Family Practice</i> <i>Jen Obermeyer, LCSW, OCHIN Facilitator</i></p> <p style="color: blue;">Individuals with mental illness often experience challenges managing their physical health. Learn how two organizations addressed integrating behavioral health in primary care, their rational, learnings, and outcomes.</p> <p style="color: blue;">Category: Clinical</p>	<p>Interoperability: Moving Patient Data <i>Ben Pierson, OCHIN</i></p> <p style="color: blue;">This session will provide an overview of the world of interoperability. Health information exchange is critical to delivering quality patient care and getting access to this data when you need it is possible today.</p> <p style="color: green;">Category: Population Health</p>	<p>Reduce Provider Burden: A Workshop <i>Cally Johnson, OCHIN</i> <i>Jeff Richter, PT, OCHIN</i> <i>Rebecca Brookes, OCHIN</i></p> <p style="color: blue;">This interactive workshop will facilitate a member discussion of factors impacting provider burden and satisfaction and what organizations are doing to address the issue.</p> <p style="color: green;">Category: Quality Improvement, Clinical</p>	<p>Weaving Oral Health into Primary Care: Shared Learnings <i>Conchita Lovato, Lisa Bozzetti, DDS, Mason Nakama, Virginia Garcia</i> <i>Megan Sapp, DDS, Virginia Garcia and OCHIN Facilitator</i></p> <p style="color: blue;">Review highlights of a two-year MDI project to incorporate dental into Virginia Garcia's existing medical and behavioral health programs, providing a roadmap for total-patient care.</p> <p style="color: green;">Category: Practice Transformation</p>	<p>Improving Cardiovascular Care Using Decision Support Tools: Learnings from OCHIN Research in Practice <i>Dan Weiner, Rogue Community Health</i> <i>Dave Boston, OCHIN</i> <i>Rachel Gold, PhD, MPH, OCHIN</i></p> <p style="color: blue;">Discuss how OCHIN providers and researchers have worked together to design and implement EHR-based tools for assessing and managing CVD risk in CHCs, and lessons learned through these efforts.</p> <p style="color: blue;">Category: Clinical, Research</p>
3:15 PM	<p style="color: green;">Refreshment Break</p> <p style="color: blue;"><i>Grand Ballroom Foyer, Ballroom Level and Plaza Foyer, Plaza Level</i></p>			<p style="color: green;">Sponsor Expo</p> <p style="color: blue;"><i>Plaza Foyer, Plaza Level</i></p>		
3:45 PM	<p>Lessons Learned through Execution of Business Continuity Plan <i>Jean Polster, Neighborhood Family Practice</i></p> <p style="color: green;">Health centers have an increasing number of patients that depend on them. This is especially true during unanticipated events that can impair an organization's ability to provide care and services to the community. This makes business continuity planning more important than ever. Hear lessons learned and best practices from an organization that planned for business continuity and managed through an incident.</p>	<p>Governance Models and Governing Change Panel Conversation <i>Kristi Korolak, King County Public Health Department</i></p> <p style="color: blue;">Hear how organizations are managing change in their organizations, approaches taken to deploying and adopting technology and/or new workflows in their organization, and how they prepare and train staff.</p> <p style="color: blue;">Category: Change Management</p>	<p>Epic Financial Cubes <i>William Augustine, CPB, OCHIN</i></p> <p style="color: blue;">The Financial Cubes are a powerful tool for reporting on Epic Revenue cycle data. In this session you will learn how to acquire and drill down into financial data.</p> <p style="color: blue;">Category: Revenue Cycle/Finance</p>	<p>Leveraging EHR Data to Improve LTBI Surveillance <i>Jonathan Todd, OCHIN</i> <i>Laura Vonnahme, MPH, CDC</i></p> <p style="color: blue;">This session will discuss our experience extracting OCHIN data to characterize LTBI/TB screening, diagnosis and treatment among individuals who meet CDC screening guidelines. Results will inform interventions adapting the EHR for disease surveillance.</p> <p style="color: green;">Category: Population Health</p>	<p>Recovery Centered Approaches To Promote Health Equity and Healing Cultures <i>Jennifer Obermeyer, LCSW, OCHIN</i></p> <p style="color: blue;">Learn to identify and affirm recovery cultural aspects to promote equity and efficacy of integrated health care settings. Hear primary interventions for recovery health promotion by describing 5 recovery cultural aspects, explore the power of language in describing one's behavioral health, and leverage Epic tools to affirm person-centered, recovery-oriented care.</p> <p style="color: green;">Category: Clinical</p>	<p>Women's Health in CHCs - What We're Learning and Next Steps <i>Anna Templeton, DNP, OCHIN</i> <i>Erika Cottrell, PhD, MPP, OCHIN</i></p> <p style="color: blue;">How does your organization deliver women's care? How do state and federal policies impact that care? Respond to early EHR and interview findings, share your priorities, and brainstorm next steps.</p> <p style="color: blue;">Category: Clinical, Research</p>

- 4:30 PM END -